

2025 IMPACT REPORT

From Awareness to Action



STAND UP SHOW UP
SPEAK UP
STOP
THE STIGMA





Executive Leadership

Derry Holland, Chief Executive Officer

Qindi Shi, Chief Financial Officer

Karen Tanger, Chief Operating Officer

Sheri Bell, Chief Human Resources Officer

Denise Soto, Chief Development & Communications Officer

Crystal Rutter, Chief Administrative Officer

Christianna Lynch, Chief of Quality and Health Integration

Dr. Tara Chalakani, CEO, Preferred Behavioral Health Group

Vision

To build healthy,
strong communities.

Mission

To empower and support individuals and families to achieve emotional and physical wellness by providing quality health and social services.

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From Awareness to Action

Each year, more than 50 million Americans experience mental illness and more than 48 million struggle with a substance use disorder, yet stigma often keeps people from seeking help. The consequences are real. They create barriers to treatment, housing and employment, leaving people isolated when support is needed most.

To help change this reality, we launched **Stop the Stigma**, a movement to reshape the conversation around mental health and addiction. Too many people continue to suffer in silence with feelings of fear, shame, and isolation. Together, we can break this cycle and create a culture of support, understanding, and action.

As part of this effort, we invited our community to take a simple yet powerful pledge to:

- **STAND UP** by sharing facts and challenging misinformation.
- **SPEAK UP** by starting conversations and sharing stories that break the silence.
- **SHOW UP** by offering support and encouragement without judgment to those who are struggling.

In the pages that follow, you'll see how awareness turns to action through the programs, stories, and people that define our work. Each reflects the impact that becomes possible when people feel seen, supported, and respected throughout their journey to recovery.

None of this work would be possible without our dedicated donors, volunteers, staff, and community partners. On behalf of our Board of Trustees, we extend our deepest gratitude to you for believing in our mission.

Real change starts with us. When we stand together, we can continue to challenge stigma and create a world where no one feels alone.

With heartfelt appreciation,



Derry Holland
Chief Executive Officer



Aaron Nelson
Chair,
Board of Trustees





Mental Health and Addiction are Real

TAKE THE PLEDGE



What is Stigma?

Stigma is the negative perception of mental health conditions and substance use disorders that fuels discrimination, fear, and shame—preventing people from seeking help.

The Consequences of Stigma:

- Prevents people from seeking treatment.
- Leads to social isolation and discrimination.
- Creates barriers to healthcare, housing, employment, and more.

How You Can Help

Stand Up



- Learn the facts about mental health and addiction.
- Correct harmful myths and stereotypes when you hear them.
- Support policies that improve access to mental health care and addiction recovery.

Speak Up



- Start conversations with friends, family, & coworkers.
- Share personal experiences to reduce shame and encourage open discussions.
- Support mental health initiatives and advocate for change.

Show Up



- Listen without judgment when someone shares their struggles.
- Check in regularly with those who may need support.
- Encourage professional help and remind people that seeking support is a sign of strength.



When Stigma Creates Barriers

Standing up means refusing to let stigma decide who gets help, by offering programs that remove obstacles, expand access, and meet urgent needs.

Housing as a Foundation for Recovery

Imagine trying to recover from a serious mental illness or substance abuse disorder and not knowing where you will be sleeping at night. Unfortunately, situations like this are common in our communities.

Housing is more than a shelter for homeless individuals living with mental health and addiction issues. It is the foundation for healing, dignity, and long-term recovery. Without stable housing, access to treatment, employment, and even basic needs remain out of reach.

Stigma often leaves these individuals unseen, misunderstood, and underserved. Through housing and homelessness services, we stand up for individuals who are too often overlooked. Our outreach teams build trust and connect individuals to housing opportunities, mental health

and addiction treatment, case management, and ongoing support systems.

The impact of housing extends far beyond a roof overhead. It reduces psychiatric crises, emergency room visits, and involvement with the criminal justice system, while increasing engagement in care and long-term wellness. Addressing these interconnected challenges can help individuals rebuild their lives with stability and purpose.

When we stand up for housing, we stand up for stronger communities, better outcomes, and a future where everyone has the opportunity for a place to call home.



750+
Receiving
housing services

8,000
People in Active
Treatment



Expanding Access Through Community Partnership



Access to care should never depend on **geography, circumstance, or change.**

When Oaks Integrated Care merged with AAMH in Princeton, it represented a shared commitment to strengthening mental health services and expanding access for individuals and families in the community.

This partnership brings together trusted providers with a common mission: to ensure continuity of care, reduce barriers to treatment, and respond to growing mental health needs. By standing up for collaboration and long-term solutions, we can help preserve and enhance services that many individuals rely on for stability and support.

The merger allows us to reach more people with comprehensive, coordinated care, while maintaining a strong local presence. Individuals receiving services benefit from expanded resources, integrated supports, and a seamless transition that prioritizes dignity, trust, and consistency.

By standing up for access to care, we continue to strengthen the systems that support mental health and substance use services in New Jersey.

Mental Health Urgent Care: Help When It's Needed Most

Mental health crises don't follow a schedule and neither does support.

When someone is overwhelmed, frightened, or unsure where to turn, timely access to care can make all the difference. Our Mental Health Urgent Care programs in Cherry Hill and Vineland offer immediate, compassionate support during critical moments.

As an alternative to emergency rooms, the program provides individuals with a safe place to seek help without fear, stigma, or judgment. Skilled clinicians respond quickly, assess needs, and connect individuals to appropriate mental health and addiction services to support stabilization and ongoing care.

Showing up in these moments helps prevent crises from escalating and reduces the need for hospitalization. More importantly, it reassures individuals that they are not alone and that help is available when they need it most.

By showing up with urgency, compassion, and respect, our team meets people at their point of need by offering care, clarity, and a path forward during life's most difficult moments.





To Change the Conversation

Speaking up means amplifying the voices of our clients, families and staff to ensure people feel heard, valued and empowered to seek support without shame.

Olivia's Story: Speaking Up for Stability and a Future

Olivia knows how unstable housing can shape a life. As a child, she and her mother experienced homelessness before finding stability through Oaks, where they built a home and a future. With that foundation, Olivia thrived in school and went on to attend Rowan University.

And then in an instant, everything changed. After her mother passed away unexpectedly, Olivia faced not only deep loss but the reality of losing her home, as the housing voucher was in her mother's name. At the same time, she was navigating a new diagnosis of multiple sclerosis, making it even harder to support herself.

In this moment of uncertainty, the Oaks team stood up. Determined to help her stay in school and maintain stability, they worked together to find a solution. A newly available studio apartment provided Olivia with safe, permanent housing and the support she needed to move forward.

Today, Olivia has a place to call home and the support to continue building her future. Her story is a reminder that speaking up means taking action when it matters most.

40,000

Total people served

200+

Programs & services





Amar's Story: Breaking Through Stigma

Amar has lived with Obsessive Compulsive Disorder (OCD) for years, a condition often misunderstood as simple habits but rooted in intrusive thoughts that can disrupt daily life. As his symptoms worsened, stigma within his own family led to feelings of shame and isolation, delaying the care he needed.

After being hospitalized without the right treatment, Amar found support at AAMH. There, a team of

doctors helped stabilize his symptoms through proper medication and encouraged him to join the Partial Care Program.

With the right care and support, Amar learned how to manage his OCD and regain control of his life.

Today, his progress is a reflection of what's possible when stigma is replaced with understanding and access to the right treatment.

Crystal's Story:

Seen, Heard and Supported



I cannot say enough positive things about Mental Health Urgent Care in Cherry Hill, NJ. From my very first phone call, through our transition to a higher level of care, their entire team was welcoming, supportive, kind, patient, encouraging, and showed genuine concern for my family's well-being.

They understood that we were reaching out at our lowest point and continued to support us until we were stable. They heard me—and then saw me—during one of the most difficult moments of my life while I was desperately seeking help for my sibling during their mental health crisis.

When other locations turned us away or ignored my repeated pleas for help, Oaks did not. They acted quickly, urged us to come in immediately, and reassured us not to worry about all the “no’s” we had received before contacting them. Every single person played a role in making an overwhelming situation feel manageable. Each interaction reflected compassion, purpose, and a genuine desire to help.

I will forever be grateful for the care, dignity, and humanity shown to my family when we needed it most.

- Crystal



When It Matters Most

Showing up means being there for the people who make this work possible. We commit to supporting our employees not only in their roles, but in their growth, well-being, and future.

Supporting the People Behind the Mission

At Oaks Integrated Care, showing up isn't a single moment. It is a commitment that happens 24 hours a day, across communities, programs, and lives.

Every day, our employees step into situations that require not only expertise, but empathy. They answer late-night crisis calls, provide reassurance in moments of fear, and build relationships rooted in trust. They remain present through setbacks and celebrate progress, no matter how small. This consistency is what allows healing to begin.

Showing up is about presence, consistency, and compassion, especially in moments of crisis or uncertainty. Whether responding in real time, walking alongside someone in recovery, or providing daily support, our team shows up without judgment, meeting people where they are and when they need us most.



"I took the stop the stigma pledge because one in five individuals live with a mental health or substance use disorder. The most important thing we can do is be present, to listen, to be respectful, to engage, and to help them get the care that they need."

- Derry Holland, CEO



Growth Opportunities

We believe in building careers, not just filling positions. Through training, mentorship and advancement opportunities, employees are encouraged to grow within the organization. With a strong focus on internal mobility, many of our leaders began their journeys on the front lines of care.

Supporting the Whole Person

Supporting emotional, physical and financial well-being is essential to the work we do. By investing in our employees' overall health and stability, we strengthen their ability to care for others with compassion and consistency.

A Culture of Belonging

Everyone deserves to feel comfortable and accepted in their environment at home, work, school, and in the community. We are proud of a workplace where diversity is celebrated and every voice matters. By creating a sense of belonging, we strengthen our ability to serve our communities with empathy and understanding.

"There are always opportunities for growth because there are so many unique perspectives brought to the table. As a member of the LGBTQ+ community, there has been moments where my voice was the one put in the center of a team meeting because it mattered."

– Ren Pelley, HEART Manager, Peer Specialist





Leading With Excellence: CARF Accreditation



We proudly earned a three-year re-accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) for 22 programs. This achievement reflects

our commitment to continuous improvement and high-quality care.

This distinction represents our promise that programs are effective, person-centered, and responsive to the evolving needs of our community. CARF reviewers recognized Oaks for strong leadership, staff dedication, and a culture that supports growth and advancement.

“The organization strives to provide the best services available by implementing evidence- and research- based practices, positioning itself as a leader both statewide and nationally.”



Transparency Donors Can Count On

At Oaks Integrated Care, transparency and accountability are central to how we operate and serve our community. Our organization has earned the Candid Platinum Seal of Transparency on GuideStar and a 4-Star Rating from Charity Navigator, reflecting a strong commitment to responsible stewardship and ethical practices.

These recognitions provide assurance to our donors, partners, and community that every contribution directly supports life-changing programs and services.

What Our Clients Are Saying

The experiences of those we serve are one of the most meaningful measures of impact. Individuals and families continue to express strong confidence in the care they receive at Oaks:

- 91% of adults expressed overall satisfaction with services received
- 92% of adults expressed satisfaction with the quality and appropriateness of services
- 95% of families of adults and 96% of families with children reported satisfaction with cultural sensitivity

These results speak to the dignity, respect, and safe, supportive environments we strive to create every day.

1,700

Stuffed backpacks with school supplies.

2,500

Complete Thanksgiving meals distributed.

5,000

Holiday gifts collected for children and adults.

155

Families & group homes sponsored this holiday season.

Community Makes It Possible

We believe our mission is powered by the collective efforts of our community. From special events to donation drives, these moments bring our mission to life and directly support children, adults and families in need. Every donation, large or small, is a step toward uplifting lives where it matters most.



Our 2025 Rooted In Community Awards honorees with CEO Dery Holland.

Rooted in Community Awards

This annual celebration held at Grounds for Sculpture honored local leaders and partners deeply committed to the communities we serve, raising critical funds to support mental health and addiction services.

Thank You Presenting Sponsor



Commercial Office & Industrial Real Estate



Kids enjoy a fun-filled day at our Touch A Truck event in Camden.

Touch A Truck

Families gathered for a day of hands-on fun while hundreds of children received backpacks and school supplies to ensure they were prepared and supported for the year ahead.



Oaks Board Chair Aaron Nelson and guests at the Donor Impact Dinner.

Donor Impact Dinner

This intimate evening brought supporters closer to our mission, offering a meaningful look at the lives impacted by their generosity and the partnerships that make our work possible.

Fiscal Year 2025 Finances

July 1, 2024 - June 30, 2025

| EXPENSES | Fiscal Year 2025 | |
|--|--------------------|-------------|
| NJ Department of Human Services | | |
| Adult Community Services | 38,270,893 | 26% |
| Adult Developmental Disabilities | 24,026,930 | 16% |
| Children's Residential Services | 6,551,628 | 4% |
| Housing Development - Includes Youth | 5,441,843 | 4% |
| Children and Family Community Services | 14,587,391 | 10% |
| Addictions Programs | 7,741,801 | 5% |
| Other Programs | 140,607 | 0% |
| Preferred Behavioral Health Group | 36,981,060 | 25% |
| Management & General | 11,424,871 | 8% |
| Fundraising/Investment | 2,010,993 | 1% |
| TOTAL | 147,178,018 | 100% |
| REVENUE | | |
| Client Revenue | 71,713,856 | 48% |
| NJ Department of Human Services | | |
| DMHS | 22,630,533 | 15% |
| SAMHSA/FEDERAL | 8,560,006 | 6% |
| DDD | 713,023 | 0% |
| DCP&P | 20,557,411 | 14% |
| DCBHS | 1,967,061 | 1% |
| DCF | 4,740,062 | 3% |
| COVID-19 Funding | - | 0% |
| Burlington, Camden, Mercer County Grants | 4,774,817 | 3% |
| Other Contracts | 1,705,300 | 1% |
| Rental Income | 6,514,799 | 4% |
| Restricted Capital Revenue | 36,307 | 0% |
| Fundraising | 4,899,733 | 3% |
| TOTAL | 148,812,908 | 100% |

Thank You Donors

We extend our gratitude to the many corporations, foundations and individuals whose generosity in fiscal year 2025 (July 1, 2024 - June 30, 2025) has uplifted countless lives throughout New Jersey.

TREE CIRCLE \$20,000+

Holman Enterprises
Johnson, Kendall, and Johnson, Inc.
TD Charitable Foundation
Whitesell Construction Co., Inc

ROOT CIRCLE \$15,000 - \$19,999

Innovative Benefit Planning, LLC

BRANCH CIRCLE \$10,000 - \$14,999

AllRisk Property Damage Experts

LEAF CIRCLE \$5,000 - \$9,999

Bowman & Company, LLP
Camden Home for Children and SPCC
Capehart & Scatchard
Colbert Family Fund of Coastal Community Foundation of SC
GCSI Security Group
Thomas and Evan Heitzman
Terrance Huettl and Tracey Whitesell
Saddlehill Foundation
The Fox Foundation
Beverly and Thomas Tranovich

ACORN CIRCLE \$2,500 - \$4,999

Armanino, LLP
Bristol Myers Squibb
Christine's Hope for Kids
Derry Holland
Dria Law
Ellis Family Foundation
Evesham Capital
Fulton Bank of New Jersey
Innovative Compensation & Benefits Concepts
Julie Herb
KDI Office Technology
Ocean First Foundation
Perform Care
PHLY Insurance
Rev Creative
Rowan
Samaritan Healthcare & Hospice

Tarrytown Expocare, LLC

SHADE CIRCLE \$1,000 - \$2,499

AJSW Charitable Fund
Atlantic Diagnostic Laboratories
Chet Barnes
Kathleen Brower
Camden Coalition
Capital Health System
Commerical Cleaning Corp.
Colleen Crandall
Giles Family Foundation
Barry Goldblatt
Hoffman's Exterminating
Mary Foukleva-Hutchison and Ryan Hutchison
Lammey + Giorgio, PA
Lincoln Financial Group
Liz Thomas Boyd Communications
Wayne Mauri
M&T Bank
Nash Perez, LLC
Aaron and Patricia Nelson
Netsmart Technologies
New Jersey American Water
NJM
Kathleen Noonan
Cheryl and Bruce Paparone
David Prensky
PSE&G
Ramsey HS Chorus Parent Association
Charles and Kathleen Rizzi
Francis Dehel, Esq. and Elizabeth Rosica
The Charles A. Mastronardi Foundation
Trenton Health Team
UKG
Virtua Health

PATRON CIRCLE \$500 - \$999

Allen's Oil and Propane
David and Gail Bresnahan
Karen Bresnahan
Brad Friedmann
Bright Funds
Hampton Behavioral Health Center

Elyse Harrop
Jim Dunphy's Landscaping, LLC
Jessica Kramer
Thomas Rosmilla
Denise and Robert Soto
Christopher and Biffy Warren
Charles Woodward

ADDITIONAL GIFTS

Acme Markets
Adventure Aquarium
Alpha Kappa Alpha Sorority Pi Mu Omega Chapter
Marianne and Joe Aleardi
Amy Amato
Miho Anderson
Kathleen Barrett
Office Basics
Carol Battaglia
Beth Midrash Harav Synagogue
William Braun
Toni and Michael Brown
Pamela Brown
Burlington Press
Mimi Butler
Calabrese Contracting
Lisa Cantrell
Francis Canuso
Mary Carter
Charities Aid Foundation of America
Dorothy Cebula
Hampton Behavioral Health Center
Lisa Cereste
Tara Chalakani
Charities Aid Foundation of America
Pam Collins
St. Paul's Lutheran Church
Sandra Collins
Denis Connell
NAMI Camden County
United Way of Greater Mercer County
Brett Couvillion
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Thelma Harcum
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Jersey Girl Promos
Alise Jordan
Melinda Kane
Kathleen Karn
Leslie Karpf
Emily Kingsbury
Laura Lausi
William Leahy
Joan Switzer and Joseph Leightner
Gail Lewin
Tom Little
Glenn Malsbury
Max Massaro
Kathleen Maven
Nancy Pescatore McCabe
Margaret McDermott
Medford Tire
Miller Transportation Group
Moorestown Monthly Meeting
Joann Morgano
Nicole Niebudek and Eric Dwojak
Office Basics
Norma Pospisil
Preferred Behavioral Health
Thomas Pyle
Renaissance Promotions
Remax One Realty
June and Richard Richmond
Rita and Harry Greenberger Foundation
Celina Rodney

Thomas Rosamilia
Susan Rotuski
Linda Ryan
Jennifer Rzuczek
Saint Paul's Lutheran
Timothy Sarrantonio
Marni Schatz
Janie & Jeff Schneider
Michele Schneider
Susan Simmons
Gloria Small
William Speakman
Marlene Spencer
Daniel Steigerwalt
Denise Stein
Rose Mary Stokes
Rick Swift
Karen Tanger
The Blackbaud Giving Fund
Beth Thompson
Lindsey Thul
Amanda Traxler
Stephen Trimboli
Fran & Tracy Walsh
TWB Builders Inc.
Jennifer Wilkinson
Cheryl Williams
Kate Williamson
Judy Wizmur
Raymond Wood

GIFTS IN-KIND

1st United Methodist Church
Adventure Aquarium
Alpha Kappa Alpha Sorority Pi Mu Omega Chapter
Anne Breikss
Bahama Breeze
Baker Elementary School
Barlow Chevrolet
Builders League of South Jersey
Burlington Press
Capital Grille
Christine's Hope for Kids
Cloak and Dagger Escape Room
Costco Wholesale
Dorney Park & Wildwater Kingdom
Eastern State Penitentiary
Carla Eccleston
Eddie V's
Eleven Tattoo Studio
Fair Share Housing Center
Farmers Against Hunger
Flanders Hotel
Flow Forward of NJ
Food Bank of South Jersey
Foster Love
Foxwoods

Ghost Tours of New Hope
Good Karma Cafe
Grace Alliance Chapel
Greenlite
Hainesport Enterprises
Harvest Seasonal Grill and Wine Bar
Helium Comedy Club
HFM Investment Advisors
Hoeganaes Corporation
Holman Automotive Group
Holy Cross Lutheran Church
Home Depot Cherry Hill
Home Depot Mount Laurel
HOPE Community Church
Innovative Benefit Planning, LLC
International Welding Technologies
Jenkinsons Boardwalk
Joe's Italiano's Maplewood
K1 Raceway
Kitchen 87
Kiwanis Club of Bordentown
Laurel Lanes and Splitz Bar & Grill
Lighthouse Church
Live Casino
Longwood Gardens
Lucky's Last Chance Restaurant
Lumberton United Methodist Church
Madison Resorts
Maggiano's Restaurant
Majoda Stables
Mancine Optical Company
Michael Coastal Italian Grille
Miller Transportation Group
MiTek
Mount Laurel Animal Hospital
Nothing Bundt Cakes Marlton
Panera Bread-Burlington
Panera Bread-Moorestown
Philadelphia Art Museum
Philadelphia Distilling Company
Philadelphia Eagles
Philadelphia Flyers
Philadelphia Live! Casino
Philadelphia Museum of Art
Philadelphia Phillies
Philadelphia Rock Gyms
Philadelphia Union
Philadelphia Wings
Philly Crawling
P JW Restaurant Group
Playland's Castaway Cove
Prime Hydration IV
Raising Cane's
Rat's Restaurant-Constellation Culinary Group
Reading Phillies
Redstone
Relentless Strength & Conditioning
Renaissance Promotions

Rivers Casino
Robin's Nest
Saddlehill Foundation
Saint Paul's Lutheran
Saints' Memorial Community Church
Sal and Joe's Pizza House
Marni Schatz
Seasons 52
Shoprite of Cherry Hill
Shoprite of Medford
Six Flags Great Adventure & Safari
SJ Mag Media
Songbird Karaoke
South Jersey Internal Medicine
St. Paul's Lutheran Church
St. Vincent Thift Shop
Stellar Athletics
Stress Factory Comedy Club
Swedesboro Brewing Company
The Academy of Natural Sciences
The Cheesecake Factory
The Crayola Experience
The Lemongrass Room
Top Golf Mount Laurel
Tortilla Press and Cantina
Total Wine & More
Toys for Tots of Burlington County
Trenton Thunder
Turning Point Restaurants
Universal Forest Products Inc.
Village Idiot Brewing
Vinnie Brand's Stress Factory Comedy Club
Virtua Health Promotions
Vortex All Stars Cheerleading
Walmart Distribution Center
Wawa, Inc.
Wegmans of Mount Laurel
Weinberg, Kaplan, and Smith P.A.
Woodford Cedar Run Wildlife Refuge, Inc.
Yard House
YMCA Camp of the Pines
Zallie Community Foundation

Oaks Integrated Care deeply values every contribution, and we sincerely apologize if any gift was unintentionally omitted. We strive for accuracy in our annual report and encourage you to contact the Development Office at 609-267-5928 or development@oaksintcare.org to report any errors or omissions.



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